

HOW CAN I GET HELP?



How do I qualify?

To qualify for the programme you need to:

1. Be aged between 18-40.
2. Be a British citizen and able to receive state benefits.
3. Have a drug or alcohol problem.
4. Be able to stop all medication, such as: illegal drugs, substitutes, sleeping tablets, anti-psychotics or anti-depressants.
5. Be willing to consider the Christian faith.
6. Be able to take part in all aspects of the programme.

How do I pay?

The cost of your stay with Teen Challenge London is covered by a variety of different sources. Applications are made on your behalf for Employment & Support Allowance (ESA) and Housing Benefit upon entry to Wilkerson House. You will receive an allowance of £10 per week from your benefits with the remainder going towards your upkeep.

How do I get in?

After you complete an application form send it to:

Teen Challenge London
Wilkerson House
Uphall Road
Ilford, Essex
IG1 2JJ

Your application will be assessed by staff who will contact you to arrange an interview if our programme is suited to your needs. The length of time it takes to get on the programme varies according to availability of places. We understand that some may feel their need is great, however everyone who comes to Teen Challenge is in desperate need of help.

Once your name is on the waiting list you will be required to phone in every Monday to confirm that you are still interested in coming on the programme. If you fail to call in your place may be given to the next person on the waiting list.

What will I need?

Upon entry you will need the following:

1. An entrance fee of £75 of which £50 covers administration costs, the remaining £25 will be kept as a travel deposit should you leave the programme.
2. Two forms of identification: i.e., driving licence, passport, birth certificate, or any other official document.
3. A standard computer letter from the local DWP office stating you are in receipt of benefit.
4. If you are not in receipt of benefit we will need you to get a sick note from your doctor.
5. Your National Insurance number.
6. You will need also need to notify the local DWP office or JobCentre of your new address.

Anything else?

There are a few things to consider before coming to Teen Challenge London:

- Drugs or alcohol are strictly forbidden. Cigarettes are also not allowed.
- Health and safety issues are considered very important throughout the whole service of Teen Challenge London.
- There is a dress code at the centre and we ask that you do not bring any clothing depicting or advertising alcohol or drugs. We also ask that you remove any earrings and studs.
- Long hair is not permitted.
- If you offered a place you will be strip-searched and your belongings checked by staff upon arrival.
- During the course of your stay on the programme, you will be required to complete a course of group studies that involve reading and writing skills. However help will be provided if you have difficulty in this area.



Wilkerson House, Uphall Road
Ilford, Essex IG1 2JJ

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